

Zebra Restoration Services, Inc.

Client Satisfaction Survey (anonymous)

If you get a moment to fill this out & mail it back to us we would greatly appreciate your feedback!

Thank you!

Would you use Zebra Restoration again? Overall YES

How could we have improved our service to you? No Improvement NEEDED

Please rate the quality of service in each of the following areas with "1" for Poor, "2" for Average and "3" for Excellent (highest score) and add any further comments.

Cleanliness/Neatness of all employees:

Regard for your home and property:

Punctuality:

Friendliness/Courtesy:

Kept you informed on the job progress:

Professionalism & Quality of Zebra's work:

Professionalism & Quality of Subcontractors work:

Overall Comments: STEVE THE ESTIMATOR WAS VERY CO-ORDINATED

SM
JS
MZ
RW

How did we treat you as a valued customer? WAS TREATED EXTREMELY WELL
Overall Rating (1 to 5 - 5 being the highest): "5"

Can we use you as a reference for other customers? Y N If Yes, please provide:
Name: MR + MRS. S. DEFAZIO Preferred Phone Number: 916-729-4957

If you feel your service was impeccable and would like to write a Testimonial for Zebra to have on our website, please provide your response below or on a separate sheet of paper.
STARTING WITH STEVE THE ESTIMATOR VERY ORGANIZED. THE CREW JUAN MARK AND KEITH PERFORMED IN AN OUTSTANDING MANNER. JUAN MONTOYA IS EXTREMELY TALENTED AND A NICE GUY ALSO

I give my approval to allow Zebra to post my Testimonial (partial/entirety) on the Zebra Restoration Website. Name _____ City _____

Insurance Company: STATE FARM Phone No 916-729-8485
Agent's Name (very helpful if you know it): ESTHER NELSON

THANK YOU FOR YOUR ASSISTANCE & SERVICE!

Salvatore DeFazio

Zebra Restoration Services, Inc.

Client Satisfaction Survey (anonymous)

If you get a moment to fill this out & mail it back to us we would greatly appreciate your feedback!

Thank you!

Overall YES

Would you use Zebra Restoration again? _____

How could we have improved our service to you? KEPT ME INFORMED
WHEN WORK WOULD BE DONE

Please rate the quality of service in each of the following areas with "1" for Poor, "2" for Average and "3" for Excellent (highest score) and add any further comments.

- 3 Cleanliness/Neatness of all employees:
- 3 Regard for your home and property:
- 2 Punctuality:
- 3 Friendliness/Courtesy:
- 1 Kept you informed on the job progress:
- 3 Professionalism & Quality of Zebra's work:
- 3 Professionalism & Quality of Subcontractors work:

SM
JS
RW
MZ

Overall Comments: _____

How did we treat you as a valued customer?
Overall Rating (1 to 5 - 5 being the highest): 5

Can we use you as a reference for other customers? Y N If Yes, please provide:

Name: JAMES BOJAN Preferred Phone Number: 916-721-3202

If you feel your service was impeccable and would like to write a Testimonial for Zebra to have on our website, please provide your response below or on a separate sheet of paper.

ZEBRA'S WORK WAS HIGHLY PROFESSIONAL. EMPLOYEES WERE FRIENDLY, COURTESY & CARED TO PROTECT MY PROPERTY. HIGHLY RECOMMEND ZEBRA RESTORATION SERVICES, INC.

I give my approval to allow Zebra to post my Testimonial (partial/entirety) on the Zebra Restoration Website. Name JAMES BOJAN City CITRUS HEIGHTS

Insurance Company: STATE FARM
Agent's Name (very helpful if you know it): TYLER BECK

THANK YOU FOR YOUR ASSISTANCE & SERVICE!